

OC HUMAN RELATIONS

BUILDING COMMUNITY BY FOSTERING RESPECT, RESOLVING CONFLICT AND PURSUING EQUALITY

Serving Orange County since 1991



Be Educated. Be Informed. Be Safe!
Reduce COVID-19

Communication in Crisis

Communicating with Agency Staff

Communicate

- Communicate clearly, consistently, and frequently with agency staff about changing policies and procedures.

Prepare

- Prepare officers to answer questions about:
 - Testing kit availability
 - Travel restrictions
 - Quarantine isolation
 - Personal safety measures
 - Public resources

Designate

- Designate a command staff leader or team to spearhead coordination with external agencies and disseminate information to agency staff.

Maureen Dadabhoy

Human Relations Advocate

Police Community Relations

714-480-6579

maureen@ochumanrelations.org



Communicating with the Public Coordinate with national, state, tribal, and local authorities to gather accurate and consistent information.

- Utilize the agency's Public Information Officer (PIO) to provide news in a timely manner.
- Communicate to combat misinformation about COVID-19, raise awareness of virus-related scam efforts, and highlight effective practices.
- Additionally, as testing for COVID-19 becomes more accessible, law enforcement agencies need to answer questions about testing kit availability to the public

Disclaimer:

All reasonable precautions have been taken by OC Human Relations to verify the content in this publication. There is no expressed or implied warranty of any kind. The responsibility of interpretation, comprehension and use lies solely with the reader.

OC Human Relations

Building community by fostering respect, resolving conflict and pursuing equality

Serving Orange County since 1991

1801 E. Edinger Ave., Suite 115

Santa Ana, CA 92705

714.480.6570

OC Human Relations is a 501(c)(3) charitable organization, Tax ID #33-0438086.

www.ochumanrelations.org



Resources for Law Enforcement

What Law Enforcement Personnel Need to Know about Coronavirus Disease 2019 (COVID-19)
Pandemic Planning for an Influenza Pandemic: Case Studies and Recommendations from the Field
Law Enforcement Preparedness for Public Health Emergencies: An Executive Summary of the Resources Series
Risk Management for Novel Coronavirus (COVID-19)
Defending Against COVID-19 Cyber Scams
Washington State Jails Coronavirus Management Suggestions
American Jail Association COVID-19 Resources
National Sheriff's Association Coronavirus Information